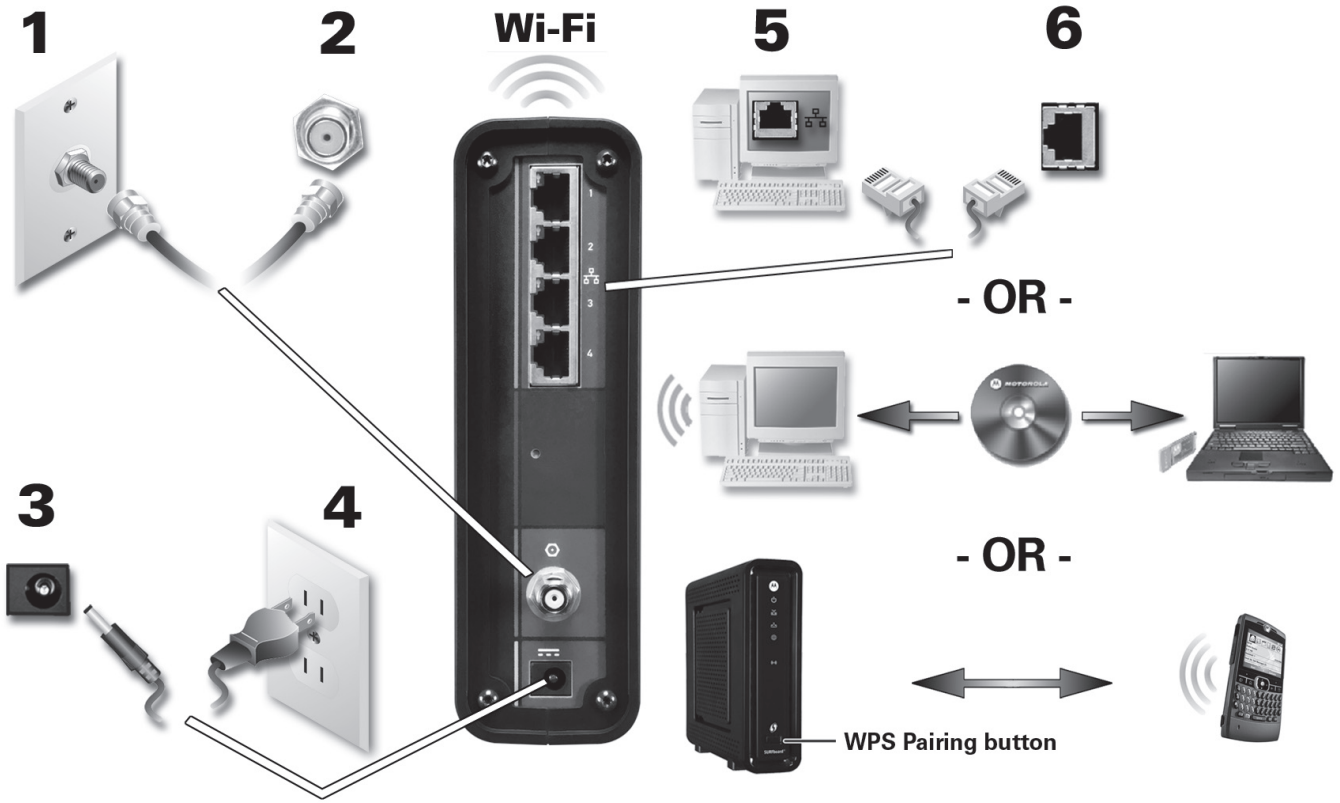
SURFboard® SBG6580
Wi-Fi Cable Modem Gateway

Install Sheet



For additional product information, see the ***SBG6580 Series Wi-Fi Cable Modem Gateway User Guide*** included on the CD (if supplied) or visit:

http://broadband.motorola.com/consumers/support/

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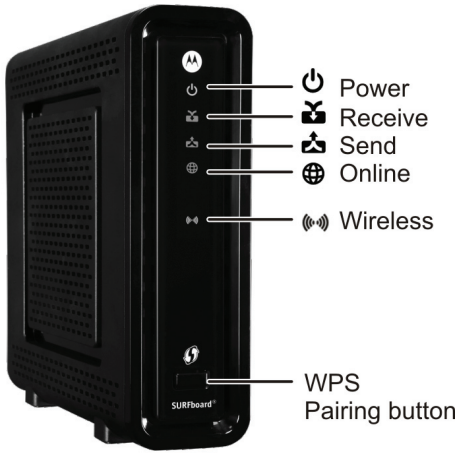
Troubleshooting

Before calling your service provider, try unplugging and plugging the power cord on the cable modem gateway in the AC wall outlet to restart it.

The Problem		The Solution
POWER ⏻ icon is not visible		Check that the cable modem gateway is plugged into the AC adapter and wall outlet.
Cannot connect to Wireless Network		First, check that network connectivity is available through a wired connection (Ethernet port). Then, attempt to reconnect using either the CD-ROM wizard or WPS Pairing button (with WPS-supported devices). For more information, see the Troubleshooting section in the *User Guide*.
Cannot receive or send data		Check the coaxial cable connection to the cable modem gateway and wall outlet. Hand-tighten, if necessary.
		Check that the Ethernet cable is properly connected to the cable modem gateway and your computer.
		Check the IP address by following the steps in "Verifying the IP Address" in the *User Guide*. On computers using UNIX® or Linux®, you must have Adobe Acrobat Reader installed before opening the *User Guide*. Call your service provider if you need an IP address.
		Verify that the Power ⏻ icon is visible on the front panel. See the Product Overview - Front Panel section in the *User Guide* on the CD for additional information.



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